

18 team members

104 devices enrolled

3 warnings

5 disconnected Cloud alerts

5 to update Firmware

Dashboard
Star Company setup at a glance

104 devices enrolled | 49 managed rooms | 18 team members

Devices requiring attention

- Cloud alerts: 2 disconnected
- Device alerts: 5 critical errors
- Warnings: 3 warnings
- Firmware: 5 to update

Device name	Device information	Firmware	Room Assignment
101-10-00-00-04-82 12 Dec 19	Disconnected	1.1.0 Update available	Not assigned
102-00-00-00-04-79 10 Dec 19	Disconnected	1.2.7	Starry Sky Hall
103-00-00-00-04-79 10 Dec 19	Room engine service up	1.1.2 Update available	Starry Sky Hall
104-00-00-00-04-79 10 Dec 19	Engine failure	1.1.2 Update available	LIN-Space 01
105-00-00-00-04-79 10 Dec 19	Link not in	1.2.1	LIN-Conference Room 108
106-00-00-00-04-79 10 Dec 19	In use	1.1.2 Update available	Starry Sky Hall
107-00-00-00-04-79 10 Dec 19	In use	1.1.2 Update available	Starry Sky Hall

Aligned with Sennheiser's mission to make collaboration and learning easier, DeviceHub combines remote monitoring, clear oversight, and secure role-based access into one browser-based environment. The launch follows the platform's initial announcement at InfoComm US in June 2025, marking the next step in a broader DeviceHub roadmap, with additional Sennheiser devices gaining compatibility throughout 2026.

As a single cloud-based platform, DeviceHub makes management of networked Sennheiser devices accessible through any browser. Real-time monitoring,

diagnostics, and alerts provide clear insight into device status and performance, helping teams act before issues disrupt meetings, classes, or collaboration spaces, whether on site or remotely.

For IT personnel, DeviceHub simplifies management at scale by organizing devices by room, building, campus, or region in a structure that mirrors real-world environments. This provides a clear view of every space from a single platform, allowing teams to navigate between locations easily, view devices in context, and understand system health at a glance, from a handful of rooms to global estates.

The platform enables teams to collaborate securely across an organization through role-based access, ensuring technicians, administrators, and integrators see and control only what they need, with access limited to the locations and systems relevant to their responsibilities. Support for modern authentication methods reinforces secure collaboration while keeping responsibilities clearly defined, workflows streamlined, and accountability transparent.

Built on Microsoft Azure, security and trust are built into DeviceHub from the start. The platform follows industry-recognised IT security standards across authentication, authorisation, encryption, and data handling. Ongoing evaluation and compliance oversight ensure DeviceHub meets the privacy and security expectations of enterprise and education environments.

Built to grow with an organisation's needs, DeviceHub will support TeamConnect Bar Solutions at launch, with compatibility expanding across additional Sennheiser devices throughout 2026. A streamlined Local Web UI also supports efficient single-device setup through a browser, reducing software dependencies during installation. ? The platform will continue to evolve with new capabilities that strengthen monitoring, configuration, and collaboration across the ecosystem.

Early customers have already provided feedback regarding their experience with DeviceHub, with Guillaume Amaurin, AV Specialist, Sainte-Justine Hospital, Quebec, sharing, "DeviceHub has significantly simplified the management of our infrastructure. A single configuration is enough to onboard a new device, making the onboarding process fast and frictionless. The portal is easy to access and is used daily by the entire team to configure the bars and monitor their usage, wherever we are."

Alain Lamontagne IT Specialist, Sainte-Justine Hospital, Quebec, added, "Compared to the previous method based on Cockpit, which was limited to a single computer and required the bars to be re-added whenever the machine changed, DeviceHub represents a major gain in both time and flexibility. We are looking forward to being able to add more devices synchronized with the portal."

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